

# FAQS - FREQUENTLY ASKED QUESTIONS ABOUT THE HIKOKI - OUTDOOR POWER MULTIVOLT BATTERY & CHARGER Redemption Offer

## Offer:

Spend £250 / €300 or more including VAT on Selected\* HIKOKI cordless outdoor power tools and claim a free BSL36A18X MultiVolt Battery Pack and a UC18YSL3 Charger.

Duration: 01.04.2026 - 31.05.2026.

## What do I have to do to take part in the promotion?

Spend £250 or more including VAT on Selected\* HIKOKI cordless outdoor power tools. Register your tools for warranty via the MY HIKOKI service portal.

Link to the MY HIKOKI service portal: <https://my.hikoki-powertools.eu/en-GB/>  
and enter promo code: **GARDEN** to make your claim.

## Which products do I need purchase to take part in the promotion?

The selected outdoor power tools are: CG36DBW4Z cordless strimmer, CG36DBW5Z cordless strimmer, CG36DCW4Z cordless strimmer, CG36DCW5Z cordless strimmer, CH3672DAW4Z cordless hedge trimmer, CS3630DBW4Z cordless chainsaw, RB36DAJ4Z cordless leaf blower, CS1810DDW4Z cordless pruning saw.

## When do I get which bonus?

In this promotion, the bonus gift is predefined. Spend £250 / €300 or more including VAT on Selected\* HIKOKI cordless outdoor power tools, register your tools via the MY HIKOKI service portal, enter the promo code: **GARDEN** to claim a free BSL36A18X MultiVolt Battery Pack and a UC18YSL3 Charger. Please allow up to 28 days to receive your battery & charger.

## Where do I have to buy my product to take part in the promotion?

The products must be purchased from a dealer in the UK/ROI. Dealers who sell our HIKOKI products can be found in the dealer search at <https://hikoki-powertools.eu/uk/en/service/dealers/>

## What happens after I have registered my products?

A confirmation e-mail will be sent immediately after successful registration for participation in the promotion. HIKOKI checks whether the conditions of the promotion have been met and usually sends the free gift within a few days, but please allow 28 days before contacting us.

## Who can I contact if I have any questions?

If you have any questions about the promotion, the best way to contact us is via

[uk-hikoki@koki-group.com](mailto:uk-hikoki@koki-group.com) or [UK-Marketing@koki-group.com](mailto:UK-Marketing@koki-group.com)