

FAQS - FREQUENTLY ASKED QUESTIONS ABOUT THE HIKOKI NAILER TWIN - IMPACT DRIVER REDEMPTION OFFER

Offer:

Purchase a HIKOKI NR1890DCAJPZ 18V Cordless 1st Fix Framing Nailer and a NR1838DKAJXZ 18V Cordless Metal Connector Nailer. Register them both for the HIKOKI Hi5 warranty and claim a WH18DCW2Z 18V Impact Driver (Body). Duration: **01.04.2026 - 31.05.2026**.

What do I have to do to take part in the promotion?

Purchase a HIKOKI NR1890DCAJPZ 18V Cordless 1st Fix Framing Nailer and a NR1838DKAJXZ 18V Cordless Metal Connector Nailer. Register your tools for warranty via the MY HIKOKI service portal.

Link to the MY HIKOKI service portal: <https://my.hikoki-powertools.eu/en-GB/> and enter promo code: **TWIN** to make your claim.

Which products do I need purchase to take part in the promotion?

The selected products are: NR1890DCAJPZ 18V Cordless 1st Fix Framing Nailer and a NR1838DKAJXZ 18V Cordless Metal Connector Nailer.

When do I get which bonus?

In this promotion, the bonus gift is predefined. Purchase a HIKOKI NR1890DCAJPZ 18V Cordless 1st Fix Framing Nailer and a NR1838DKAJXZ 18V Cordless Metal Connector Nailer and claim a WH18DCW2Z 18V Impact Driver (Body). Register your tools for warranty via the MY HIKOKI service portal and enter promo code: **TWIN** to make your claim. Please allow up to 28 days to receive your free WH18DC Impact Driver.

Where do I have to buy my product to take part in the promotion?

The products must be purchased from a dealer in the UK/ROI. Dealers who sell our HIKOKI products can be found in the dealer search at <https://hikoki-powertools.eu/uk/en/service/dealers/>

What happens after I have registered my products?

A confirmation e-mail will be sent immediately after successful registration for participation in the promotion. HIKOKI checks whether the conditions of the promotion have been met and usually sends the free gift within a few days, but please allow 28 days before contacting us.

Who can I contact if I have any questions?

If you have any questions about the promotion, the best way to contact us is via

uk-hikoki@koki-group.com or UK-Marketing@koki-group.com