

FAQs HiKOKI Promotion free MultiVolt battery BSL36A18X*

Promotion period: October 15, 2025 - December 31, 2025

* for selected HiKOKI cordless power tools ("promotional items")
The terms and conditions listed on the last pages apply to the
"HiKOKI Redemption Promotion."

The following explanation applies:

END CUSTOMERS

What do I have to do to take part in the promotion?

Purchase a cordless power tool participating in the promotion ("promotional item") from a dealer and register it on the HiKOKI service portal by entering the promotional code "battery2025," the machine serial number, and uploading the invoice during the promotional period. Link to registration on the service portal:

<https://hikoki-powertools.eu/uk/en/service/warranty/>

Which products are eligible for the promotion?

Selected HiKOKI cordless power tools ("promotional items") are participating in the promotion. An overview of all participating products is available at *Promotional items:

<https://hikoki-powertools.eu/en/news/new-launches/>

When will I receive my bonus gift?

In this promotion, end customers can receive one free HiKOKI MultiVolt battery, BSL36A18X worth £91.66 excluding VAT or £109.99 including VAT (manufacturer's RRP) free of charge for each promotional item registered.

As a rule, delivery will take place within 28 days of successful registration to the address in UK or ROI provided by the participant during registration.

The gifts are available while stocks last.

Where do I have to buy my product to participate in the promotion?

The product must be purchased from a retailer in UK or ROI.

In which countries does the promotion apply?

The promotion is valid in UK or ROI. This means that the product must be purchased in UK or ROI and the buyer must reside in UK or ROI. The free bonus will therefore only be delivered to addresses in UK or ROI.

How should I understand the promotional period?

The promotional period runs from October 15, 2025, to December 31, 2025. To participate in the promotion, the promotional item must be purchased and registered during this period. Registration for the promotion will no longer be possible after December 31, 2025. The date on the invoice and the time of registration are decisive. Please note that registration must take place no later than 4 weeks after purchase.

Can I also use the bonus battery for the promotional devices?

The promotional devices are powered by 18 V and 36 V, which means that the HiKOKI MultiVolt battery BSL36A18X works with the promotional tools and all HiKOKI battery tools.

Can I purchase multiple products for which I receive a free bonus?

Yes, you can purchase multiple products, but the promotion is limited to a maximum of 5 free gifts per participant.

What if I purchase an item that qualifies for another parallel HiKOKI promotion?

Only one free gift promotion can be applied per item purchased. Each item can only be registered once on the HiKOKI service portal. The promotion cannot therefore be combined with other promotions.

What happens after I have registered my product?

Immediately after successful registration for participation in the promotion, a confirmation email will be sent. HiKOKI will check whether the promotion conditions have been met and will usually send the bonus within a few days.

Who can I contact if I have any questions?

If you have any questions about the promotion, please contact us at:

uk-hikoki@koki-group.com